

AKLAK INC.

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Dear Valued Customers.

We would once again like to take this opportunity to thank each and everyone of you for your patience and understanding with respect to the reduced service that was imposed by Aklak Air since the beginning of the COVID-19 pandemic. Because of that and with the help of our dedicated customers and the funding received from the GNWT we've made it through a difficult time.

Since the beginning of October, where we added a second scheduled flight to each community, we have seen such a great reception and an increased demand for the added service that we are now happy to announce that effective October 12th we will be returning to our regular schedule that was in place prior to the pandemic and will be operating 3 scheduled service flight per week to each community.

Effective October 12, 2020 and until further notice our scheduled service flights will be as follows (please see our schedule for arrival/departure times for each community):

*For Sachs Harbour and Ulukhaktok

Monday departing Inuvik at 14:30: Inuvik - Sachs Harbour - Ulukhaktok - Inuvik Tuesday departing Inuvik at 14:30: Inuvik - Ulukhaktok - Sachs Harbour - Inuvik Thursday departing Inuvik at 14:30: Inuvik - Sachs Harbour - Ulukhaktok - Inuvik

*For Paulatuk

Tuesday departing Inuvik at 09:00: Inuvik - Paulatuk - Inuvik Wednesday departing Inuvik at 14:30: Inuvik - Paulatuk - Inuvik Friday departing Inuvik at 14:30: Inuvik - Paulatuk - Inuvik

*We reserve the right to postpone these flights based on weather conditions, a delay in essential cargo delivery to Aklak Air or a delay of other air carriers with passengers connecting onto Aklak Air. Please contact our reservations office for flight status prior to going to the airport.

The Aklak Air reservation office hours will continue to be opened from Monday through Friday from 8:00 AM to 4:00 PM so please contact the reservation office during those times to make reservations for either of these scheduled flights and to get flight status. As is standard practice we will add additional flights where necessary when there is a need based on demand and we will continue to ensure the movement of essential goods into the communities is not affected.

As the world embraces a second wave of the COVID-19 virus these flights may be reduced at anytime with little to no notice. Thus far everyone in the NWT has done a great job keeping the virus out of the territory so we continue to ask everyone to please stay safe and healthy, wear masks when physical distancing is not possible and only travel if absolutely necessary. Thank you again for your continued support and understanding.

Sincerely,

Ken Dalton General Manager