

Cargo/Freight Policy

1. Freight must be paid in advance, in cash or on account, in order to be shipped or delivered to any community.
2. Payment for freight costs on larger items (eg. quads, snowmobiles, bikes) is required before the items are accepted for drop off at our warehouse.
3. Claims for damaged goods:
 - a. All claims must be filed within 7 days of delivery. Upon receipt of delivered items, customers must note all damages on the waybill, sign, date, and present the waybill to the Aklak agent to file a claim.
 - b. Compensation on cargo with no declared value items is based on \$1.10/kg or \$50.00, whichever is greater. Liquor is shipped at owner's risk.
 - c. Receipt or proof of purchase may be required on high value items in luggage.